



2019-2020 Shift Guidelines

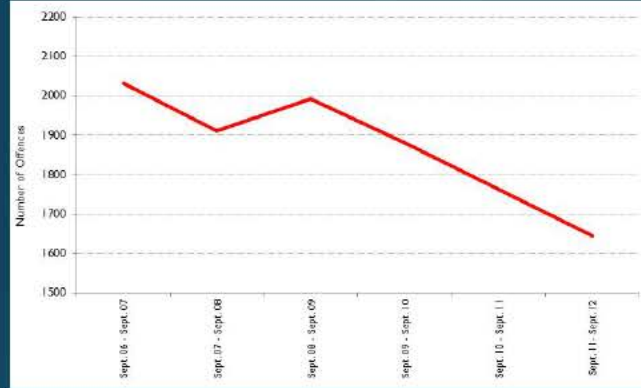
Community Policing Officer

Three Goals of Community Policing



21st Century Policing

Build trust and legitimacy through procedural justice, transparency, accountability and recognition of current and past shortcomings.



Crime Reduction

Enact new policies and training procedures that unite officers and community members in combating crime.

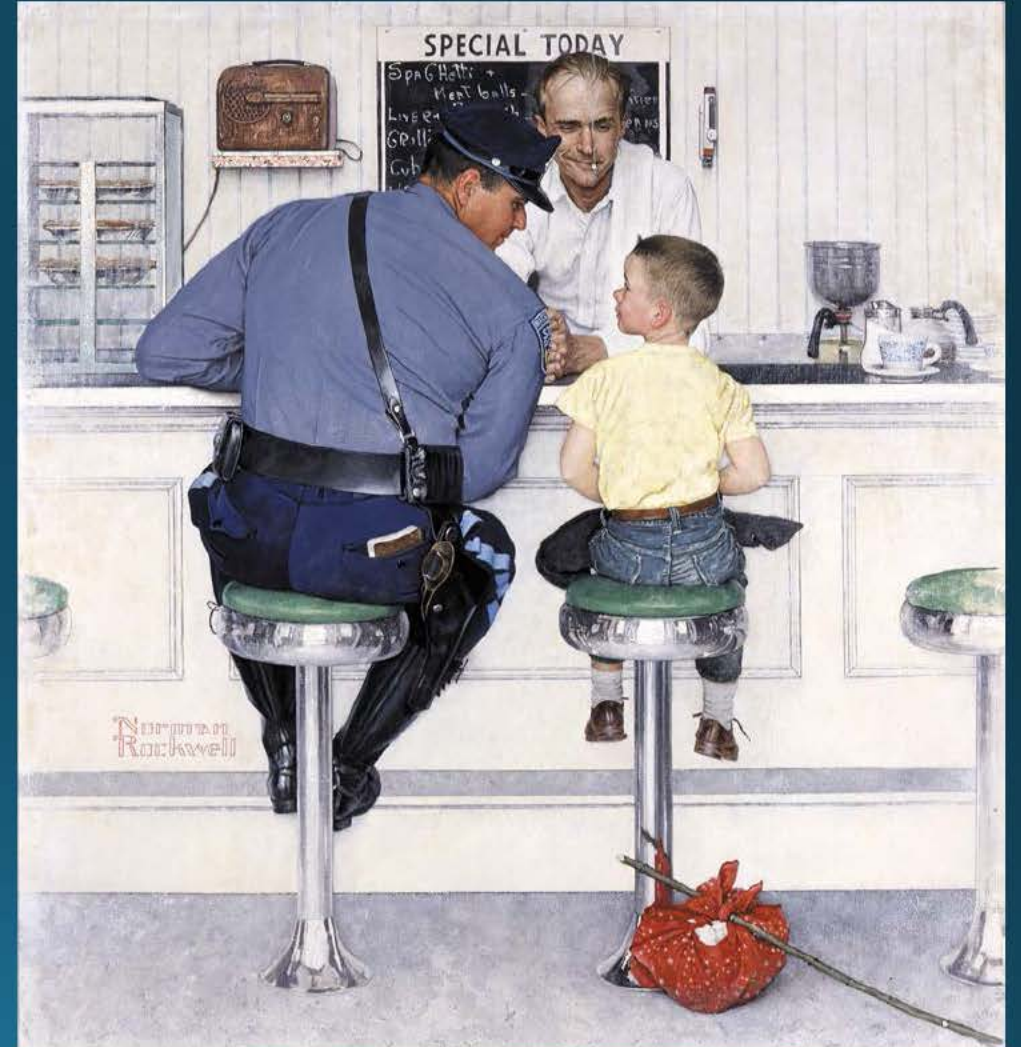


Evaluation

Survey residents to gauge success of community policing plans, and adapt to the changing needs of the community.

The Community Policing Officer

- Fostering Community Relationships
- Building Trust
- Acquiring Community Buy-in
- Being Responsive to the Community
- Tracking Data and Surveying Community Groups



Group Activity

List 10 qualities of a successful Community Policing Officer

Working for the Community



- CPO's will attend community meetings
- CPO's will build relationships with the resident's while being proactive in their beat.
- CPO's create "micro community policing plans". They become the "Problem Solving Car".

Attending Community Meetings

- Gain insight, ask questions, and get to know the needs of the group, along with the issues they are passionate about
- Don't be afraid to say "I don't know," and "I will find out for you."
- Encourage reporting crime and offer solutions. If not solution exists, help find one.
- Utilize your internal PD resources and external City resources



Micro Community Policing Plans

Addressing the Perception of Crime

- Citizen perceptions of crime and public safety matter.
- Using statistics to show factual calls for service and crime.
- The MCPP strategy empowers residents to partner with the PD to solve their community's own problems.





GROUP ACTIVITY: Create a MCPP

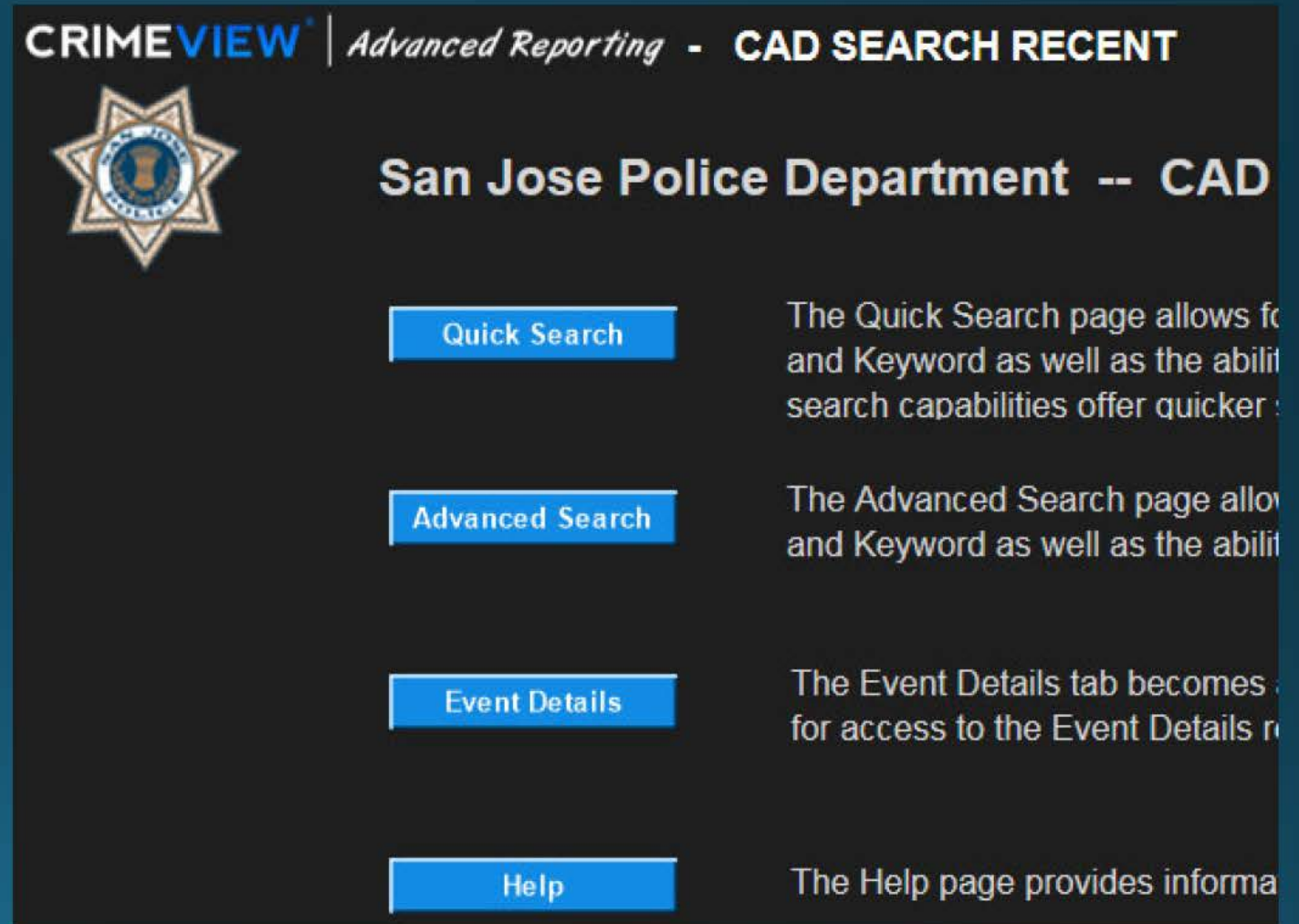


Groups can make the plan based on the following scenarios:


1. A neighborhood has a large apartment complex nearby. Vehicles overflow into their streets, there is competition for parking, abandoned and stored vehicles on the roadway. In addition, several occupied RV's have taken up larger spaces and have set up encampments. There is trash and illegal dumping along with possible drug sales.
2. A neighborhood has seen a spike in home and vehicle burglaries. In addition, a nearby park has been tagged with rival gang graffiti, and a recent drive-by shooting of a "problem house" has left the neighborhood shaken.
3. An affluent neighborhood nearby a hillside park has seen an abundant increase in the squirrel population. The squirrels are invasive and have burrowed into driveways, decks and backyards. The neighborhood is angry and all believe the city and police department should pay the cost to find a solution.

Crime Data Through CrimeView

- Use statistics and data to show trends, police response, and resolution
- Highlight proactive policing, including arrests, citations, and pedestrian stops
- Use statistics to show positive progress.



CRIMEVIEW | *Advanced Reporting* - **CAD SEARCH RECENT**

 **San Jose Police Department -- CAD**

Quick Search	The Quick Search page allows for... and Keyword as well as the ability... search capabilities offer quicker...
Advanced Search	The Advanced Search page allow... and Keyword as well as the ability...
Event Details	The Event Details tab becomes... for access to the Event Details r...
Help	The Help page provides informa...

Leadership, Coordination, & Tracking



- CPO's will coordinate with Division Captains.
- CPO's will be a PD resource to community groups.
- CPO's will track community policing statistics of their proactive policing.

Other Resources

- 'San Jose Clean' Mobile Phone App
- Catholic Charities, Salvation Army
- SJ Municipal Code
- RLEI (Responsible Landlord Engagement Initiative, San Jose only)
- Local elected representatives and their staff



Tech & Social Media

- CPO's are collateral; their primary role is that of a patrol officer.
- CPO's and their work can be highlighted on each division page, including a Community Policing master page.
- The CPO position is an entry level leadership role at SJPD.



Final Group Presentation:

Present your MCCP at a neighborhood association meeting formed by your peers.

Community Policing Officer Outcomes



Short Term Results:

- Changes in criminal behavior AND perception of crime.
- Positive deposits in the Community Bank. (Public perception of SJPD).
- CPO's will be a positive point of contact with community groups.

Long Term Outcomes

- Empowered professional police force
- Collaborative Community Partnerships
- Fostering Trust, Legitimacy, Accountability, and Transparency
- Proactive Policing

